

If you believe you have a problem with your motorcycle, call the service department of your Honda dealer. Make an appointment for an inspection and diagnosis. You will be asked to authorize that inspection, and your dealer will return the results of the inspection. If a problem exists and is covered under warranty, your dealer will perform the warranty repairs. If you have any questions about your warranty coverage or the nature of the repair, talk to the Service Manager of your Honda dealer.

If a misunderstanding occurs and you aren't satisfied with your dealer's handling of the situation, we suggest you discuss your problem with the appropriate member of the dealership's management team. If you are still not satisfied, contact the owner of the dealership or their designated representative.

## Honda Contacts

### American Honda Motor Co., Inc.

If you wish to contact Honda directly to comment on your experiences with your motorcycle or with your dealer, please send your comments to the following address (USA only):

Motorcycle Division,  
American Honda Motor Co., Inc.,  
P.O. Box 2200, Torrance,  
CA 90509-2200  
Mailstop: 100-4C-7B,  
Telephone: (866) 784-1870.

**Canada** Honda Canada Inc., Customer Relations Dept, 180 Honda Boulevard, Markham, Ontario L6V 0H9, telephone: (888) 946-6329, facsimile: (877) 939-6909.

Please include the following information in your letter: